



## TERMS & CONDITIONS

Thank you for booking accommodation at The Stables, please take time to read the Terms & Conditions.

<b>Check-in Time: 4pm</b> No early check-in permitted unless by prior agreement.	<b>Check-out Time: 10am</b> No late checkout permitted unless by prior agreement.	<b>All properties are NON SMOKING</b>
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**DIRECTIONS** – From the A1/M North/South, please exit and Wetherby and take the B1224 to York. In Long Marston turn right at the crossroads/Sun Inn Pub, follow signs through the village into Hutton Wandesley. Please follow signs from the main road down Hutton Street to the Stables. Please do not drive down Hutton Wandesley Hall private driveway.

If driving from A64 East/West please take the Askham Richard turning. Please follow signs to Askham Richard, through Angram and into Hutton Wandesley. Please turn left down Hutton Street after the private entrance. Please follow signs to Hutton Wandesley Stables.

**RESERVATION DEPOSIT/PAYMENT** – An advance deposit payment equal to **50%** of the rental rate is required on booking the property. The advance payment will be applied towards the rent. All payments are taken through the website platform. Please update your details to make your card details do not expire before the balance payment is due. The advance payment is not a security deposit. The balance payment is due 4 weeks prior to your arrival date. You will receive an email advising you when the balance payment and security deposit are due for payment.

**SECURITY DEPOSIT** – A security deposit of **£1000** is required. The security deposit will be paid with the balance payment 4 weeks prior to the rental date. The security deposit automatically converts to a security/damage deposit upon arrival. The deposit is NOT applied towards rent. It is fully refundable within **7 days** of departure, provided the following provisions are met:-

- No damage is done to property or its contents, beyond normal wear and tear.
- No banners, posters, stickers or bunting are to be stuck to any windows or walls. There will be an instance fine of £50 if any damage to windows or walls.
- No water bombs, confetti canons or balloons or fireworks allowed.
- If any guest has been sick or unwell in any area of the property including on the linen there will be a charge to the security deposit for extra cleaning and in the event of severe damage, the replacement cost of any linen or towels.
- No illegal activity or collection of rents or services rendered during the stay.
- All debris, rubbish and discards are placed in rubbish bins, and dirty dishes are placed in the dishwasher and cleaned and put away.
- Access is through a key code entry system.
- No hot tub towels are provided. Please bring your own towels for the hot tub.
- All charges accrued during the stay are paid prior to departure.
- No linens or towels are lost, soiled or damaged.
- No early arrival or late departure unless by prior approval.

Hutton Street, Hutton Wandesley  
York YO26 7NA  
07766 497748 / 01904 738755



# Hutton Wandesley Stables

Hutton Wandesley Estate LLP

www.huttonwandesleystables.co.uk  
enquiries@huttonwandesleystables.co.uk

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- Please leave the property in the same condition as at the start of your rental.
- Please report any breakag
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## CANCELLATIONS

100% refund for cancellations more than 60 days before check-in date.

50% refund for cancellations more than 30 days before check-in date.

Cancellations must be made by 12.00 pm GMT on the appropriate day.

0% refund for cancellations made within 30 days of the check-in date.

In the event of a National or Local Lockdown you will be offered an alternative date. If not suitable a full refund. If the alternative date is at an additional rate with a price increase, this will need to be paid separately.

**MAXIMUM OCCUPANCY** – The maximum number of guests is limited to 18 persons in The Stables and 4 persons in The Cottage. There is no fee for children in a travel cot. Please advise how many children/infants will be in your party over the number of guests permitted.

**MINIMUM STAY** – This property requires a three (3) night minimum stay. Longer minimum stays may be required during peak periods. If a rental is taken for less than three days, the guest will be charged the three-night rate.

**INCLUSIVE FEES** – Rates include a one-time linen & towel setup. Facilities fees are included in the rental rate. Please do not use house towels for the hot tub.

**Wi-Fi** – There is Wi-fi throughout the property. The Wi-Fi account is The Stables and the password is TheStables.

**GARDENS/GARDENERS** – There is a full time gardener working in the Walled Garden. The Walled Garden is available to you during your stay. At times, the gardener will need to cut the grass and to work on specific areas. He will endeavour to keep the noise to a minimum during your stay. Please do not leave any rubbish in the Walled Garden. Please do not pick the plants or damage the plants. Please do not stay in the courtyard area after 11 pm or play music outside after 11 pm out of respect to neighbouring properties.

**PRIVATE AREAS** – Please respect all private areas and do not try to gain access to the private gardens and grounds of Hutton Wandesley Hall.

**HOT TUB** – Please read the Hot Tub Agreement which you will have signed at the time of booking. No hot tub towels are provided, please use your own. No glass to be taken to the hot tub area, only plastic glasses permitted. You will find plastic glasses in the kitchen and the tack room bar area.

**DOGS/WALKS** – There are many walks on the Estate, please download the Public Footpath App and please only walk on public footpaths. Dogs must be kept on a lead at all times on the Estate. There is a map of the Estate in The Stables. Please respect all Private signs.

**HOUSEKEEPING SERVICE** – While linens and bath towels are included, daily housekeeping is not included in the rental rate. We do not permit bath towels or linens to be taken from the property. If you are staying longer than 7 days we will arrange a changeover of linen and clean between weeks.

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**PARKING** – Parking is available directly in front of The Stables in the driveway. There are three electric charges available. Please keep access clear to other areas within the area of The Stables. There are farm buildings which the farm will need access to.

**LOG BURNING STOVE** – This is for the use of the guests and wood is provided and stored in the under the lean to. Please do not throw any paper or other combustible materials in the fire.

**WCs** – The Stables run on a cesspit system. Please do not flush anything other than toilet paper. No feminine products or contraceptives should be flushed at any time. If it is found that feminine products or contraceptives have been flushed and clog the system, you could be charged damages of up to two hundred pounds (£200).

**DEPARTURE** – Departure is by 10 am. Please make sure all rubbish and recycling is removed from the property and placed in the bins provided in the bin store by the lean to. Please make sure all beds have been striped and linen and towels put in the linen bags provided in each room. Please sure all dirty dishwasher are washed the dishwashers are emptied and all kitchenware is put away. All external areas cleaned and all cigarette butts and dog mess removed, bagged and placed in external bins. Please make sure the doors are closed behind you.

**BREAKDOWNS** – In the event of anything electrical or plumbing problems, please contact Sasha York 01904 738859/07789861710.

**EXTERNAL SUPPLIERS** – if you would like to book a caterer or any other supplier during your stay, we only permits suppliers from our recommended supplier list for insurance purposes. Please request a copy of the list if you would like any external supplier and **please advise once booked**. If an external supplier enters the property who is not on the recommended list they will be asked to leave the premises.

**PETS** – £15 per pet fee applies. Pet owners are responsible for cleaning up any/all pet refuse. Pets are not allowed on furniture at any time. Please make sure the garden is free of any dog dirt. Any evidence of pets on furniture may incur extra cleaning fees. All pets must be up-to-date vaccinations. All pets are to be treated with Frontline or similar flea and tick repellent three (3) days prior to arrival. All items above are the sole responsibility of the pet owner. The owners assume no responsibility for illness or injury that humans or pets may incur while on the premises. Dogs are not permitted on any furniture or any bedrooms. Dog towels are provided. Dogs must be kept on leads on walks. Please only walk on public footpaths. **TWO DOGS ALLOWED PER STAY.**

We recommend you take out travel insurance for your trip.

Thank you for your booking.